

Job Title
Youth Mental Health and
Addictions Case Manager -
SAPACCY program

Position: Full Time Permanent

No of Positions: One (1)

Application Deadline: February 13, 2022

Upstream Ottawa Mental Health Community Support is expanding the services available to African Canadian and Caribbean Youth through its partnership with the Centre for Addictions and Mental Health- CAMH and its Substance Abuse Program for African Canadian and Caribbean Youth (SAPACCY). SAPACCY provides culturally responsive services and care to youth (between ages 12 and 29) from the Black communities. SAPACCY's model is rooted in holistic, healing centered, Africentric, and culturally responsive care. Offering a range of prevention, early intervention, harm reduction, and recovery-oriented services, to assist youth and their families/ caregivers in reducing harm, moving toward recovery, and making healthy choices for themselves and their families.

The SAPACCY Case Manager works largely with Black youth/clients and their caregivers, as appropriate, who are dealing with mental illness and/or co-morbid addiction and, as necessary, provides case management support and referrals to other providers serving this population. The Case Manager will deliver care within the SAPACCY model that recognizes the lived experience of Black youth who have encountered anti-Black racism and oppression as it relates to the many aspects of their lives as measured against the Social Determinants of Health. Areas of work will include intake, case management, outreach, transition support, systems navigation and group therapy.

SPECIFIC RESPONSIBILITIES

- Respond in a timely manner to information / referrals of Black youth and those in their circle of care who are impacted by mental health and/or co-morbid addiction experiences
- Conduct comprehensive assessment of client's situation and/or response to referrals received
- Incorporate an anti-racism and anti-oppression lens in all assessment and response including the impact of social determinants of health
- Working collaboratively with clients and caregivers of the SAPACCY services
- Ensure assessment and service plan incorporates clients' goals, values, skills, resources, strengths and service requirements from a self-determination philosophy
- Ensure clients' linguistic and cultural needs are considered in the service plans
- Provide Black youth and their caregivers with general information, contacts, referrals services and support as needed to facilitate access to various health, mental wellness and other social services opportunities that promote the social determinants of health including, but not limited to: housing, employment, education, health, including substance abuse, social abuse, social and emotional issues
- Provide crisis counselling, short term crisis management, advocacy and referrals to the client and members of his/her immediate support network as needed
- Work collaboratively with clients to contemplate, develop and fulfill the goals they identify as meaningful and relevant
- Inform clients of relevant resources to facilitate self-referrals, foster and assist in the development of self-reliance and strong peer connections

- Liaise with service providing agencies including mental health, substance use, mental health and justice initiatives in order to maximize support to the client
- Follow up with clients and community service providers to ensure the uptake of services and assist in developing an Africentric relationship. To include organizing case conferences with a secondary focus of enhancing partner agency cultural competence in servicing African Caribbean and Black youth
- Assess clients' familial and social network and identify/offer additional support to carers and support network
- Maintain an up to date knowledge of community resources, internal policies and procedures, agency protocols and share relevant information with other staff
- Participate in staff meetings and on interdisciplinary teams
- Develop, implement and update supervisor re: case management work plans and action plans
- Manage program and participant information and records, maintain accurate engagement and outreach statistics, records and reports; ensure weekly data collection and recording of all encounters, either electronically or manually as directed and in keeping with agency protocol
- Develop and maintain a flexible work schedule that accommodates the needs of the clients in the communities where they are located
- Carry out other duties as may be assigned from time to time
- UPSTREAM OTTAWA IS BUILDING ITS BILINGUAL (FRENCH/ENGLISH) CAPACITY AND FRENCH LANGUAGE PROFICIENCY IS A SIGNIFICANT ASSET

Administration:

- Maintain an up to date knowledge of community resources, internal policies and procedures, agency protocols and share relevant information with other staff
- Participate in staff meetings and on interdisciplinary teams
- Develop, implement and update supervisor re: case management workplans and action plans
- Manage program and participant information and records and maintain accurate engagement and outreach statistics, records and reports; ensure weekly data collection and recording of all encounters, either electronically or manually as directed and in keeping with agency protocol
- Develop and maintain a flexible work schedule that accommodates the needs of the clients in the communities where they are located
- Carry out other duties as may be assigned from time to time

Experience & Education

- Bachelor Degree in Social Work
 - Can demonstrate membership in good standing with the Ontario College of Social Workers and Social Service Workers
 - Demonstrated skill and at least experience in working with ACB youth
 - Demonstrated lived experience with and commitment to anti-Black racism and Africentric values and principles
 - Knowledge of community resources for African Canadian and Caribbean youth and their families and experience with substance abuse treatment modalities is essential
 - A deep fundamental and comprehensive knowledge of the unique challenges faced by African Canadian and Caribbean youth and their families across the social determinants of health
 - Possess a natural ability to work with Black youth in developing and broadening their sense of cultural identity and sense of belongingness and connectedness to their community
 - Through knowledge and understanding of health, social service and community development agencies and ability to form organic partnerships with key personnel to support outcomes
 - Proficiency in performing assessments, counseling/therapy and psychosocial counselling with individuals and groups
 - Demonstrable skills and experience in the assessment and treatment of substance abuse and/or mental health treatment inclusive of individual and group counselling
 - Excellent communication skills, both oral and written
 - Comfortable with public speaking
 - Proficiency and experience working in a computerized environment, including data input and record keeping
- UPSTREAM OTTAWA IS BUILDING ITS BILINGUAL (FRENCH/ENGLISH) CAPACITY AND FRENCH LANGUAGE PROFICIENCY IS A SIGNIFICANT ASSET

COMPENSATION

Salary Range: \$59,660-\$63,660

-This is a FULL TIME position

-Benefits and pension are available following the probationary period

-a vehicle allowance is a component of the salary

Interested candidates should submit their resume with a cover letter to:
Upstream Ottawa Mental Health Community Support
204-100 Craig Henry Dr.
Ottawa, ON K2G5W3
Email: info@upstreamottawa.ca

No telephone enquiries. We thank all applicants for their interest. However, only those persons selected for an interview will be contacted. Only those who can demonstrate being dually vaccinated will be considered.

Upstream Ottawa is dedicated to increasing cultural and racial representation by seeking out service providers and staff that bring strong working knowledge and lived experience of anti-Black racism, and an Afrocentric approach to care that integrates culturally responsiveness and anti-oppressive practice. Must be able to work some evenings & weekends